



# Warranty Policy

Effective Date: June 1, 2020

RPS Corporation warrants its Machines and Original Equipment Accessories to be free of manufacturer's defects in materials or workmanship for the periods specified below. Warranty will be granted at the sole discretion of RPS Corporation to an Authorized Local Distributor or Service Center and is subject to final claim and parts review by RPS Corporation and its vendors. This policy is effective April 1, 2020 and RPS Corporation reserves the right to change its warranty policy without notice.

## COVERAGE, EXCLUSIONS AND LIMITATIONS:

BATTERY POWERED MACHINES	PARTS	LABOR	TRAVEL	POLY TANKS
Scrubbers	3 Years <sup>1</sup>	2 Year	90 Days <sup>2</sup>	7 Years <sup>3,4</sup>
Sweepers	3 Years <sup>1</sup>	2 Year	90 Days <sup>2</sup>	-
Burnishers	3 Years <sup>1</sup>	2 Year	90 Days <sup>2</sup>	-
FLOOR MACHINES	PARTS	LABOR		
Floor Machines	1 Year	90 Days		
ZERO3 Wall Mount	180 Days	-		
NOTES:				
1 - Or 1,500 hours (whichever comes first)		2 - 90 Days (Up to 150 miles total distance)		
3 - 7 Years or 3,000 hours (whichever comes first)		4 - Water must not exceed 135°F/57°C		

**NEW PARTS:** 90 day warranty on parts from RPS Corporation (when installed by a Local Authorized Distributor)

**VALIDITY:** Machine is serviced by Factory Authorized Personnel and a fully completed Machine Delivery Form (online or fax with signatures) is on record at RPS Corporation.

**LIMITATION:** Warranty will begin on date of machine installation to end-user or 6 months after shipment from RPS Corporation to the Distributor (whichever comes first).

This warranty does not cover routine maintenance, adjustments or parts damaged from abuse, neglect, damage in transit, overloading the capacity of the machine, improper use of the machine, lack of scheduled "daily, weekly, monthly" maintenance in accordance with our published Preventative Maintenance (PM) Sheets, or wear items such as, but not limited to: EDGE / ORBITZ Grip Face, Squeegee & Wiper Blades, Skirts & Curtains, Caster Wheels, Squeegee Wheels, Bumpers, Lights (Strobe, Headlights, or Bulbs), Chains, Belts, Filters, Screens, Vacuum Bags, Motor Brushes and/or commutator wear, Brooms, Brushes, Pads, Pad Retainers, Hoses, Tubing, Drive Tires, Foam Filled Wheels, Tubes, Valve Stems, Rubber Floor Seals, Gaskets, Grip Handles, Vacuum motors with evidence of moisture or debris intrusion or greater than 400 hours, Machine Cord(s), and Batteries.

## BATTERIES

Batteries are warranted through the battery manufacturer for One Year (pro-rated) from the date of delivery. The battery manufacturer approves or denies the warranty coverage after their analysis. Labor and Travel credit through RPS is applicable once a warranty defect has been confirmed.

Battery damage from lack of maintenance/lack of water, use of a non-OEM charger, or use of non-distilled water is NOT covered under this warranty.

Battery terminals and cable connections are covered for 30 days from the shipment of the machine. (Battery terminals and cables should be inspected, cleaned and secured upon installation of the machine and then every 30 days thereafter. Battery terminals are torqued to Battery Manufacturer specifications [60in/lbs - 150in/lbs dependent on battery]. Please refer to the Battery manufacturers website for more information.)

# Warranty Registration

End User Company Name:		
End User Contact Name:		
End User Contact Title:		
End User Address:		
End User City/State:		
End User Country:		
End User Zip:		
End User Phone:		
End User Email:		
Serial #:		
Model:		
Hour Meter:		

By signing below you agree to the following:

- I have received copies of the Operators and Parts manuals applicable to this machine and understand that they contain important information about the safe use and proper maintenance of this machine.
- I understand that all operators must read, understand and follow the instructions in the Operators Manual, and agree they will be trained in the safe use of this machine in accordance with the warnings and instructions provided on the machine and contained in the Operator's Manual provided with the machine prior to operating it.
- I am authorized to make the foregoing acknowledgments on behalf of the End User indicated above and on behalf of my company am authorized to submit this Warranty Registration.

End User Contact Name (print):	
End User Contact Signature:	

Installing Distributor:		
Installing Distributor Branch:		
Master Distributor: (International Only)		
Install Date:		
Installed By Email:		
Newsletter Opt Out:	<input type="checkbox"/>	By checking this box, you are opting out of updates in regards to the machine listed above.
Installed By Name (print):		
Installed By Signature:		